#### PLEASE READ THIS PRIVACY POLICY CAREFULLY

BY DOWNLOADING THIS MOBILE APPLICATION YOU ACKNOWLEDGE YOU ARE BOUND BY THIS POLICY.

### Who we are and what this policy does

We, Fuse Aware Limited of The Old Church, 48 Verulam Road, St Albans, Hertfordshire AL3 4DH, (or our permitted assignees or successors) are the owners of:

- FuseAware mobile application software, the data supplied with the software, ("App") and any updates or supplements to it; and
- the related electronic documentation ("Documentation").

You are an authorised user (employee, agent or independent contractor) of the person, company or business ("Authorising Entity") who has bought the service provided via the App and its content ("Service"). Pursuant to the terms of that arrangement, you are permitted to use the App and the Documents, subject to your ongoing adherence to:

- our end-user policy [LINK];
- this privacy policy;
- our terms of use policy [LINK]; and
- Google Play store's or Apple App store's terms, rules and policies (as appropriate).

For the purpose of the Data Protection Act 1998, the data controller is Fuse Technologies Limited of The Old Church, 48 Verulam Road, St. Albans, Hertfordshire AL3 4DH.

# Changes to this policy

This policy may change from time to time and you must review it each time you start the App.

## **INFORMATION WE COLLECT FROM YOU**

We will collect and process the following data about you:

- Information you give us. This is information you give us about you via the App. It includes information you provide when downloading or streaming the App, registering the App, searching for the App or Service, making any in-App purchase (if relevant), sharing data via any in App social media functions, entering a promotion or survey, and when you report a problem with the App. Such information may include your name, address, e-mail address, phone number, age, username, password and other registration information, personal description and photograph ("Submitted Information").
- Information we collect about you and your device. Each time you use the App we will automatically collect the following information:
  - a) technical information, including the type of mobile device you use ("**Device**"), a unique device identifier (for example, your Device's IMEI number, the MAC address of the Device's wireless network interface, or the mobile phone number used by the

- Device), mobile network information, your mobile operating system, the type of mobile browser you use and time zone setting ("Device Information");
- b) information stored on your Device, including contact information, friends lists, login information and photos, videos or other digital content (**"Content Information"**);
- c) details of your use of our App, including but not limited to traffic data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access ("Log Information").
- Location information, mobile data and other functionality. We use GPS technology to determine your current location, as some of our location-enabled Services require your personal data for the feature to work. It is a requirement of your permitted authority to use the App that you permit us to use such data. The App will use mobile data if required to enable internet connectivity and we also use other Device functionality, including Bluetooth and its camera, microphone and speakers. Mobile data and your Device's functionality are required for the feature to work. It is a requirement of your permitted authority to use the App that you permit such functionality.
- Information we receive from other sources ("Third Party Information"). We may work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies).
- Unique application numbers: when you install or uninstall a Service containing a unique
  application number or when such a Service searches for automatic updates, that number
  and information about your installation, for example, the type of operating system, may be
  sent to us.

### **Cookies**

A cookie is a small text file sent to your Device that we use to store limited information about your use of the App. We use cookies to provide you with certain functionality (such as to enable access to secure log-in areas and to save you having to re-enter information into product or website forms), to distinguish you from other users and to provide a customised and personal service. Without cookies, this functionality would be unavailable.

It is a requirement of your permitted authority to use the App that you permit us to place these types of cookies on your Device.

If you wish to find out more about cookies, you may like to visit www.allaboutcookies.org, an independent third party resource that explains what cookies are and how you may manage them. Please note that we accept no responsibility for, and have no control over, the content of this third party website.

### Disclosure of your information

It is a requirement of your permitted authority to use the App that you permit us to disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the Companies Act 2006.

We will disclose your personal information to third parties:

- in the event we sell or buy any business or assets, in which case we will disclose your personal data to the prospective seller or buyer of such business or assets;
- if our (or substantially all of our) assets are acquired by a third party, in which case personal data held by us about you will be one of the transferred assets;
- if we are under a duty to disclose or share your personal data in order to comply with any legal or regulatory obligation or request; or
- in order to:
  - investigate potential breaches by you of this privacy policy or our end-user policy or terms of use policy; or
  - protect our rights, property or safety, or that of our customers or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

We may provide third parties with anonymous aggregate information about our users.

### Where we store your personal data

The data we collect from you will be transferred to, and stored by, Amazon Web Services inside the European Economic Area. All information you provide to us is stored on secure servers.

Where, as part of your permitted authority to use the App, you have been provided with (or where you have chosen) a password that enables you to access certain parts of the App, you must keep this password confidential. We must not share a password with anyone.

Please remember internet transmissions are never completely private or secure and any message or information you send using the App or any Service may be read or intercepted by others, even if there is a special notice that a particular transmission is encrypted. Any transmission is at your own risk.

Certain Services may include social networking, chat room or forum features. You must ensure when using such features that you do not submit any personal data that you do not want to be seen, collected or used by other users.

#### Contact

If you have any questions or comments regarding this privacy policy, please contact your Authorising Entity.